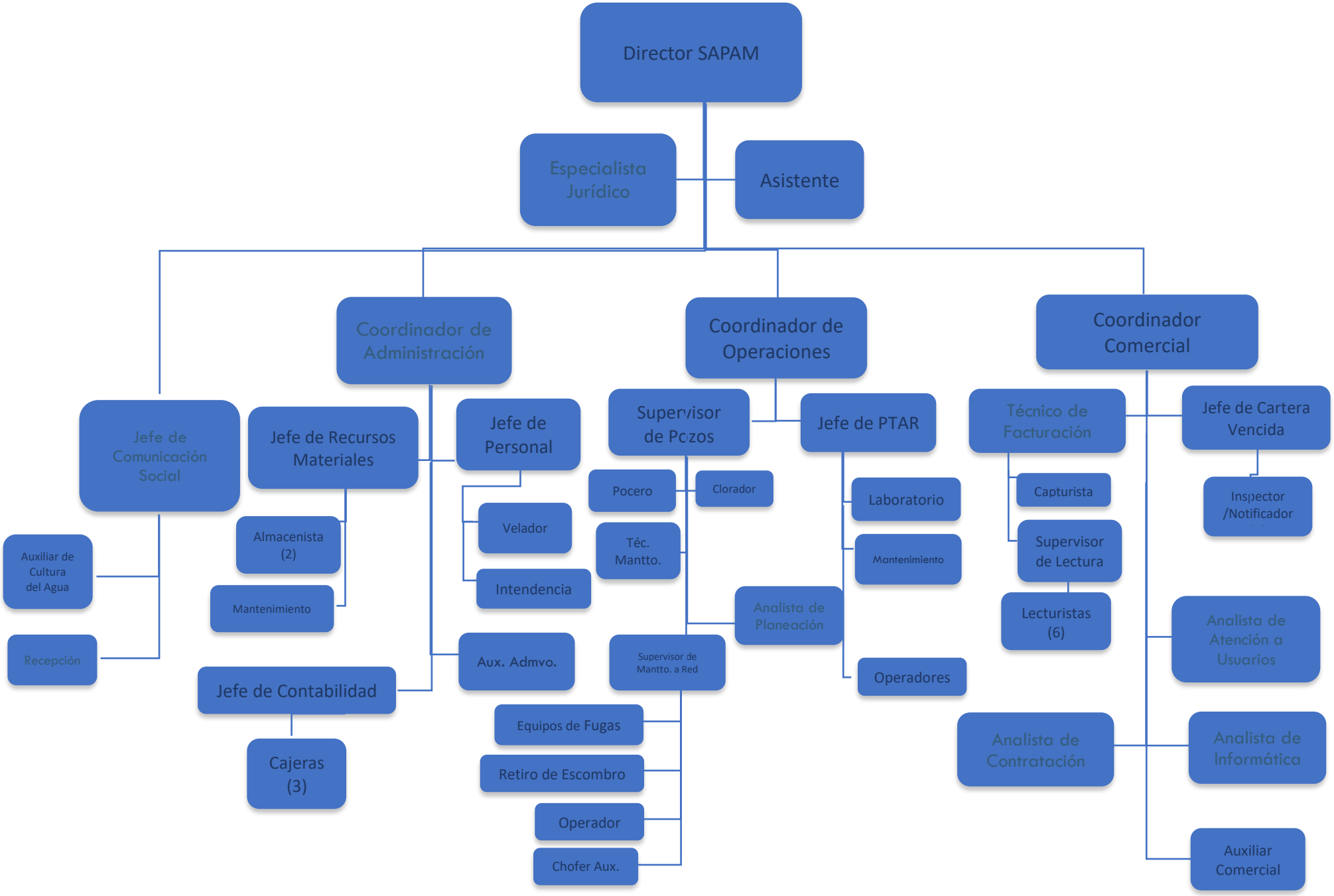Estructura de Operación